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Our Certifications

At ANS we recognise that our business, and that of our Customers, is reliant on the quality of our services which is why we are committed to operating every aspect of our business to the highest standards.

ANS have implemented an externally audited and certified ISO standards compliant Integrated Management System (IMS). The Board of Directors of ANS are committed to providing the highest possible standard of service to all our customers. This commitment is supported by the implementation of quality assurance systems throughout the business; systems certified compliant with recognised quality systems standards ISO 9001, ISO 27001, ISO 22301, ISO 14001 and ISO 20000. ANS currently has 600 customers in both the public and private sectors, including NHS Trusts and localgovernment.

Our ISO Certification underpins all our Business process and procedure which ensures that our products and services meet the expectations of our customers. The ANS Executive further ensures that the quality assurance framework is regularly reviewed and that it continues to evolve and improve and conform to the standard required by our external accreditors. Company process and procedure is managed in a way that meets all of our legal regulatory and contractual obligations.

ISO9001: 2015 International Standard for Quality Management

Certificate Number 9319-E15-001

An Integrated Management System, designed for ISO 9001:2015, operates across our business. ANS has established quality objectives for all areas of the company. These are regularly reviewed in order to ensure the continuous improvement of the Management System, ensuring that the company operates effectively and efficiently whilst consistently meeting the needs of our customers and stakeholders.

ISO14001: 2015 International Standard for Environmental Management Systems

Certificate Number 9319-Q15-001

ANS is committed to including environmental considerations in our business activities. To reinforce this commitment, ANS is compliant with ISO 14001: 2015, which operates across the business. ANS is committed to the continuous improvement of its environmental performance by establishing and reviewing environmental objectives for all areas of the company.

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ISO27001: 2013 International Standard for Information Security Systems

Certificate Number 9319-ISN-001

Information security is crucially important to ANS, and the need to protect valuable information assets is of upmost importance to us. In addition, there are legal and regulatory obligations concerning our governance of information security. Therefore, effective information security directly supports ANS's business objectives.

ISO22301: 2012 International Standard for Business Continuity Management Systems

Certificate Number 9319-BCI-001

ISO 22301 defines a standard that provides a model for establishing, implementing, operating, maintaining and improving a Business Continuity Management System. ANS has been built on the quality, reliability and security of the services we deliver to our Customers and we pride ourselves on maintaining the highest level of standards in that provision. In order to ensure and underpin effective availability of our essential services, ANS has implemented ISO 22301 in support of a comprehensive programme for business continuity and disaster recovery.

ISO20000: 2011 International Standard for IT Service Management

Certificate Number 9139-ITT-001

The customer-focused global standard recognises best practices for IT service management and promotes an integrated process approach to ensure customer requirements for managed services are met in the most cost effective and efficient manner. Attaining this accreditation showcases our focus and continued commitment to achieving best practice and service management excellence – a crucial differentiator that ensures the delivery of a cost-effective, high quality service for our customers.

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