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# Our Certification

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**At ANS we recognise that our business, and that of our customers, is reliant on the quality of our services which is why we are committed to operating every aspect of our business to the highest standards.**

ANS have implemented an externally audited and certified Integrated Management System (IMS). The board of directors of ANS are committed to providing the highest possible standard of service to all our customers. This commitment is supported by the implementation of quality assurance systems throughout the business. ANS currently has 600 customers in both the public and private sectors, including NHS trusts and local government.

Our ISO certification underpins all our business process and procedure which serves to ensure that our products and service meets the expectations of our customers. The ANS executive ensures that the quality assurance framework is regularly reviewed and that it continues to evolve and improve and conform to the standard required by our external auditors. Company process and procedure is managed in a way that meets all of our legal, regulatory and contractual obligations.



### **ISO9001:2015 International Standard for Quality Management**

**Certificate Number 9319-E15-001**

An integrated management system, designed for ISO 9001:2015, operates across our business. ANS has established quality objectives for all areas of the company. These are regularly reviewed in order to ensure the continuous improvement of the management system, ensuring that the company operates effectively and efficiently whilst consistently meeting the needs of our customers and stakeholders.



### **ISO14001:2015 International Standard for Environmental Management Systems**

**Certificate Number 9319-Q15-001**

ANS is committed to including environmental considerations in our business activities. To reinforce this commitment, ANS is compliant with ISO 14001: 2015, which operates across the business. ANS is committed to the continuous improvement of its environmental performance by establishing and reviewing environmental objectives for all areas of the company.

**Our ISO Certification underpins all our business process and procedure which serves to ensure that our products and service meets the expectations of our customers.**



**ISO27001:2013  
International Standard for  
Information Security  
Systems**

**Certificate Number 9319-ISN-001**

Information security is crucially important to ANS, and the need to protect valuable information assets is of upmost importance to us. In addition, there are legal and regulatory obligations concerning our governance of information security. Therefore, effective information security directly supports ANS's business objectives.



**ISO27017:2015  
International Standard for  
Data Security in the Cloud**

**Certificate Number 9319-ICS-001**

ANS recognise the importance of ensuring the security of information assets and have therefore expanded information security controls into the Cloud. The Executive have mandated the implementation of a comprehensive information security framework certified compliant to ISO 27017:2015 providing data security in the Cloud.



**ISO27018:2014 International  
Standard for Personal Data  
Security in the Cloud**

**Certificate Number 9319-ICP-001**

ANS recognise the importance of ensuring the security of personally identifiable information assets and have therefore expanded information security controls into the Cloud. The Executive have mandated the implementation of a comprehensive information security framework certified compliant to ISO 27018:2013 providing personal data security in the Cloud



**ISO20000:2011  
International Standard for  
IT Service Management**

**Certificate Number 9319-ITT-001**

The standard recognises best practices for IT service management and ensures customer requirements for managed services are met in an efficient manner. It demonstrates our continued commitment to achieving service management excellence – a crucial differentiator that ensures the delivery of high-quality service to our customers.



**ISO22301:2012 International  
Standard for Business  
Continuity Management  
Systems**

**Certificate Number 9319-BCM-001**

A standard that provides a model for establishing, implementing, maintaining and improving a business continuity management system. ANS is built on quality, reliable and secure services, to ensure availability of these essential services, we implemented ISO 22301 with an overall program for business continuity & disaster recovery.