



Dynamics 365 check navigator



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What is the Dynamics 365 check navigator?

The Dynamics 365 Check Navigator is designed to help you optimise your Dynamics 365 environment. Using this Navigator, we will evaluate the current health of your platform, identify any challenges and problems and make recommendations to help resolve them.



What will this navigator enable you to do?

Increase operational efficiency

We'll explore the technical architecture of your current environment to understand what it was designed to do, your user adoption and whether it's being used to its full capability. We'll highlight any opportunities to maximise your operational efficiency and reduce your operational burden.

Key stages

Investigation, User adoption, Deployment



Drive business change

We'll work with you to understand why you chose to use Dynamics 365 and if your current environment is designed to help you achieve those desired business outcomes. Our team will help you understand how to get the most out of your environment and drive the business change needed to keep up business growth.

Key stages

Backlog, Business outcomes.

Validate best practice and governance

We will compare your Dynamics platform against Microsoft best practices from an architecture, configuration and integration perspective. We'll also help you to keep up with reconfiguration requirements as well as ensure that your Dynamics environment aligns to your security and compliance standards.

Key stages

Governance.



What you get:

Board ready outputs

We will provide you with board ready outputs, a strategy document, business case and presentation.

A defined operating model

Optimising your Dynamics 365 environment is just the beginning. We'll work with you to establish your needs moving forwards, be that training, support or building out capability.

Insights & Recommendations

We will provide insights and recommendations on the health of your current Dynamics 365 environment.



What we need from you

It typically takes 4-6 weeks to complete this navigator, and usually doesn't require more than 10 hours of your time spread over those weeks. These hours are usually split between your business and technical teams to get a holistic view of your environment and its purpose.

Who would benefit from this navigator?

This Navigator is ideal for organisations that are already using Dynamics that are keen to get the most value from their product. You might be struggling with the amount of administrative overhead or finding it increasingly difficult to keep up with business requirements for changes to Dynamics and starting to develop technical debt.



**If you want insights
on how to optimise
your Dynamics 365
environment, speak to
your Account Manager.**



Get in touch.

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