



ans

AWS Chatbot Accelerator

In partnership with



Transform the way you engage with your customers.

AI-infused chatbots transform the way organisations do business and provide services.

Whether providing instant responses to questions, making intelligent recommendations based on previous customer habits, providing advice, making appointments or tracking deliveries, chatbots are fast becoming the future of customer service.

Building a chatbot from scratch can be a daunting process when you don't know where to begin or don't have the skills in-house, so we've done the hard work for you. Built using the latest AWS technology such as Fargate, DynamoDB and Amazon Lex, the ANS Chatbot Accelerator will provide you with a pre-built open-source chatbot which you can deploy in hours and customise at your own pace.

Deploying a chatbot can help you to:



Improve customer experience

Respond faster to queries and pool data to build personalised experiences.



Improve organisational efficiencies

Automate end-to-end business processes and free up service agents to handle more complex queries.



Expand your global reach

Break down language barriers to provide a seamless service to all of your users.



Reduce customer service costs

Speed up response times and answer up to 80% of routine questions instantly.



Gain greater insights

Process data in real-time to make more strategic business decisions.

We'll help you to understand where chatbots can aid your organisation through conceptualisation, design, testing and integration. Once your up and running with your chatbot, we can help you to leverage more advanced AI as well as adding additional functionality to help you maximise value.



To find out more, please speak to your Account Manager, or to request a virtual meeting, visit ans.co.uk



"By 2022, 70% of white-collar workers will interact with conversational platforms on a daily basis."

GARTNER | 2019