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# Our Certifications

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**At ANS we recognise that our business, and that of our customers, is reliant on the quality of our services which is why we are committed to operating every aspect of our business to the highest standards.**

ANS have implemented an externally audited and certified Integrated Management System (IMS). The board of directors of ANS are committed to providing the highest possible standard of service to all our customers. This commitment is supported by the implementation of quality assurance systems throughout the business. ANS currently has 600 customers in both the public and private sectors, including NHS trusts and local government.

Our ISO certifications underpins all our business process and procedure which serves to ensure that our products and service meets the expectations of our customers. The ANS executive ensures that the quality assurance framework is regularly reviewed and that it continues to evolve and improve and conform to the standard required by our external accreditors. Company process and procedure is managed in a way that meets all of our legal, regulatory and contractual obligations.



**ISO9001:2015 International Standard for Quality Management**

**Approval Number: ISO9001 – 00035654**

An integrated management system, designed for ISO 9001:2015, operates across our business. ANS has established quality objectives for all areas of the company. These are regularly reviewed in order to ensure the continuous improvement of the management system, ensuring that the company operates effectively and efficiently whilst consistently meeting the needs of our customers and stakeholders.



**ISO14001:2015 International Standard for Environmental Management Systems**

**Approval Number: ISO14001 – 00035690**

ANS is committed to including environmental considerations in our business activities. To reinforce this commitment, ANS is compliant with ISO 14001: 2015, which operates across the business. ANS is committed to the continuous improvement of its environmental performance by establishing and reviewing environmental objectives for all areas of the company.

**Our ISO Certifications underpins all our business process and procedure which serves to ensure that our products and service meets the expectations of our customers.**



### **ISO27001:2013 International Standard for Information Security Systems**

**Approval Number: ISO/IEC 27001 – 00035656**

Information security is crucially important to ANS, and the need to protect valuable information assets is of upmost importance to us. In addition, there are legal and regulatory obligations concerning our governance of information security. Therefore, effective information security directly supports ANS's business objectives.



### **20000:2018 International Standard for IT Service Management**

**Approval Number: ISO/IEC 20000 – 1 – 00035655**

The standard recognises best practices for IT service management and ensures customer requirements for managed services are met in an efficient manner. It demonstrates our continued commitment to achieving service management excellence – a crucial differentiator that ensures the delivery of high-quality service to our customers.



### **ISO22301:2019 International Standard for Business Continuity Management Systems**

**Approval Number: ISO 22301 – 00035653**

A standard that provides a model for establishing, implementing, maintaining and improving a business continuity management system. ANS is built on quality, reliable and secure services, to ensure availability of these essential services, we implemented ISO 22301 with an overall program for business continuity & disaster recovery.



### **ISO/IEC 27017:2015 International Standard for Information Security Systems**

**Approval Number: ISO/IEC 27017 – 00035657**

ISO 27017 certification demonstrates cloud service security to users. ISO27017 is a security standard developed for cloud service providers and users to make a safer cloud-based environment and reduce the risk of security problems.



### **ISO/IEC 27018:2019 International Standard for Information Security Systems**

**Approval Number ISO/IEC 27018 – 00035658**

ISO 27018 certification ensures that personal data is processed securely. ISO 27018 is a security standard. This standard was created in 2014 as an addendum to ISO/IEC 27001, the first international code of practice for cloud privacy. This standard helps cloud service providers like ANS who process personally identifiable information (PII) to assess risk and implement controls for protecting PII.